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MEETING:	Central Area Council
DATE:	Monday, 4 September 2017
TIME:	2.00 pm
VENUE:	Reception Room, Barnsley Town Hall

AGENDA

3. RVS Presentation (Cen.04.09.2017/3) (*Pages 3 - 24*)

To: Chair and Members of Central Area Council:-

Councillors Riggs (Chair), D. Birkinshaw, P. Birkinshaw, Bruff, G. Carr, J. Carr, Clarke, K. Dyson, M. Dyson, W. Johnson, Mathers, Mitchell, Pourali and Williams

Area Council Support Officers:

Neil Copley, Central Area Council Senior Management Link Officer
Carol Brady, Central Area Council Manager
Phil Hollingsworth, Service Director Stronger, Safer and Healthier Communities
Peter Mirfin, Council Governance Officer

Please contact Peter Mirfin on 01226 773147 or email governance@barnsley.gov.uk

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Barnsley Central Area Looking Out for Older People

4 September 2017

ROYAL
VOLUNTARY
SERVICE

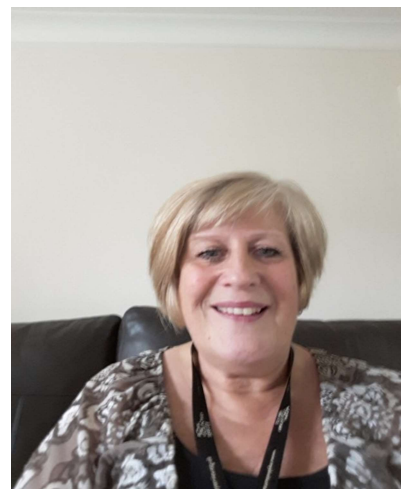
Together for older people

Introduction



Natalie Stokes

Michelle Hanley



Julie Shipley



Carole Birch



Case Studies



Case Studies



Case Studies



Volunteer Experience

- ❖ Working with volunteers since 1938
- ❖ 25,000 volunteers across the country
- ❖ Preliminary chat
- ❖ Application, references & DBS



Volunteer Experience

- ❖ Induction & online training
- ❖ Mentoring & support from Inclusion Officers
- ❖ Drop in sessions
- ❖ Opportunities to develop skills & learning
- ❖ Appreciation & acknowledgement



Volunteer Experience



Key Achievements

- ❖ 1051 older people accessed our service
- ❖ 5922 home visits
- ❖ 754 telephone befriending calls
- ❖ 845 transport solutions



Key Achievements

- ❖ 82 new volunteers
plus Murphey the cat
- ❖ 5 new jobs in Central Area
- ❖ Over 90% of contract value
spent within the borough



Key Achievements

- ❖ Set up or provided support at 15 social groups



Key Achievements

- ❖ Entertained over 250 service users at Christmas parties and other one off events at Priory Campus, The Civic Hall and Marks & Spencer.



Key Achievements

Priory Campus
Christmas party



Tea in the Park

Key Achievements

Marks & Spencer tea party



Oakwell Easter bonnet parade

Key Achievements

- ❖ Distributed over 300 Christmas hampers donated by Horizon School and Asda



Key Achievements

- ❖ Distributed over 120 winter warmth packs donated by Worsborough Ward Alliance & Barnsley Council



Key Achievements

- ❖ Distributed 3,000 tins of Heinz soup



Key Achievements

- ❖ Value for money - service was evaluated as producing a Social Return on Investment of £17.40
- ❖ 97% of service users said we made a positive impact on their lives



Views from our Service Users and Volunteers



The Future

- ❖ Broader service user base
- ❖ Wider range of activities
- ❖ More potential for service users to volunteer
- ❖ Expand service user group



Thank
You

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